



TERMS and CONDITIONS OF SERVICE

In-Clinic Policy

To facilitate the efficiency of this clinic and to ensure that you and other clients will derive maximum benefit from the care we offer, please refer to the following terms:

1. Please arrive on time for your appointment. Please note that if you arrive late for your appointment, only the remaining balance of the time that was booked for you can be used.
2. Please provide minimum 24 hrs notice if you cannot keep your appointment so that someone else on the waiting list can be accommodated. There is a full fee cancellation charge within this notice window.
3. Full payment is to be made at the time of Booking through the online facility.
4. Due to time constraints, the Naturopath is not available to discuss your health concerns outside clinic hours – all queries will be attended to during consultations only.
5. It is your responsibility to inform the Naturopath of any change in your condition / circumstance eg: change in prescription drugs, pregnancy, and test results from a Doctor or Specialist etc. It is important for us to know.
6. We reserve the right to discharge/refer any case where the Naturopath feels that the case is beyond the scope of practice of this clinic or the client refuses to co-operate with the recommendations mutually agreed upon.
7. Your children are welcome to come along if you believe they are able to entertain themselves for the duration of the consultation, but please consider coming by yourself if you are able to organise baby-sitting as space is limited.
8. Please no smoking in or around the clinic and we respectfully ask that you don't smoke within 2 hours before and after your consultation.
9. Please walk and talk softly upon arrival and departure as we often have healing treatments in progress.

Remote Clinic Policy

1. All Bioresonance clients (New and Existing) MUST request a Free Blood Sample Kit online before booking your FIRST remote appointment.
2. All clients must Read the Booking information Pages to follow the correct process.
3. Full payment is to be made at the time of Booking through the online facility.
4. Please provide minimum 24 hrs notice if you cannot keep your appointment so that someone else on the waiting list can be accommodated. There is a full fee cancellation charge within this notice window.
5. Due to time constraints, the Naturopath is not available to discuss your health concerns outside clinic hours – all queries will be attended to during consultations only.
6. It is your responsibility to inform the Naturopath of any change in your condition / circumstance eg: change in prescription drugs, pregnancy, and test results from a Doctor or Specialist etc. It is important for us to know.
7. We reserve the right to discharge/refer any case where the Naturopath feels that the case is beyond the scope of practice of this clinic or the client refuses to co-operate with the recommendations mutually agreed upon.

Thank you for your consideration.